Interoperable Communications (IOC) Drill

After-Action Report/Improvement Plan

October 9, 2018

# Exercise Overview

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| **Exercise Name** | **Interoperable Communications Drill** |
| **Exercise Dates** | October 9, 2018 |
| **Scope** | This is a Statewide drill, planned for approximately three hours on October 9, 2018. Partners will include hospitals, local health departments, and other non-acute healthcare agencies and facilities.  |
| **Objectives** | 1. Demonstrate the ability to use a primary and back-up communications system (internet – including VOIP, radio, cellular, and satellite) to communicate with coalition partners (LHD, hospitals, EMS, EM, and other partners).
2. Complete the NYSDOH Health Commerce System (HCS) Health Emergency Response Data System (HERDS) survey within the timeframe outlined in the IHANS alert.
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| **Point of Contact** | [Insert the name, title, agency, address, phone number, and email address of the primary exercise POC, or individual who wrote the After-Action Report.] |

## The following sections provide an overview of the performance related to each exercise objective, highlighting strengths and areas for improvement.

**Objective 1:** Demonstrate the ability to use a primary and back-up communications system (internet – including VOIP, radio, cellular, and satellite) to communicate with coalition partners (LHD, hospitals, EMS, EM, and other partners).

### Strengths

The [full or partial] capability level can be attributed to the following strengths:

Strength 1: [Observation statement]

Add additional **Strengths**, as appropriate.

### Areas for Improvement

The following areas require improvement to achieve the full capability level:

Area for Improvement 1: Clearly state the problem or gap.

Reference: [List any relevant plans, policies, procedures, regulations, or laws.]

Analysis: [Provide short summary of why the full capability level was not achieved.]

**Suggested Corrective Action (s):**

Add Additional Areas for Improvement if needed

**Objective 2:** Complete the NYSDOH Health Commerce System (HCS) Health Emergency Response Data System (HERDS) survey within the timeframe outlined in the IHANS alert.

### Strengths

The [full or partial] capability level can be attributed to the following strengths:

Strength 1: [Observation statement]

Add additional Strengths, as appropriate.

### Areas for Improvement

Area for Improvement 1: State the problem or gap.

Reference: [List any relevant plans, policies, procedures, regulations, or laws.]

Analysis: [Provide short summary of why the full capability level was not achieved

**Suggested Corrective Action (s):**

Add Additional Areas for Improvement if needed